

Joseph Tenner

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HEALTHCARE

Project Manager, Northwell Greenwich Village Hospital (formerly Lenox Hill Greenwich Village) *April 2024 - Present*

- Supported a \$32M, 16,000 sq. ft. hospital expansion adding a cardiac catheterization lab and inpatient beds, enabling the hospital to receive and admit heart attack and emergency patients directly from its freestanding Emergency Department.
- Analyzed and optimized emergency department and ambulatory surgery center metrics, improving operations and monitoring performance against budget.
- Managed the hiring process for 110+ FTEs, overseeing onboarding, training, and integration of staff across departments.
- Oversaw the integration of a new electronic health record system (Epic), serving as the site liaison to ensure smooth coordination between the hospital and the broader health system.
- Spearheaded the development of new workflows, such as provider in triage, to optimize patient throughput and accommodate surging volumes following the closure of Mount Sinai Beth Israel.

Sr. Finance and Operations Mgmt. Associate, Northwell Health Cancer Institute *July 2023-April 2024*

- Developed and maintained comprehensive dashboards to analyze clinical, financial, and quality metrics, enhancing patient experience and operational insights.
- Led implementation of iNav, an AI platform for coordinating cancer care and advancing value-based care, while supporting allocation of \$500K seed funding from Northwell's 2023 Innovation Challenge.
- Mentored summer and first-year associates, providing guidance in data analytics, project management, and professional development.
- Managed complex financial operations initiatives to optimize hospital throughput, clinical operations, and patient care, producing strategic, data-driven reports.

Finance and Operations Mgmt. Associate, Northwell Health Cancer Institute *July 2022 - July 2023*

- Spearheaded innovative projects and engineered dashboards to track KPIs across 10 cancer centers, optimizing utilization, volume, and operational efficiency.
- Produced data-driven reports for clinical, non-clinical, and support services to inform decision-making and drive performance.
- Led meetings to ensure team alignment, productivity, and successful project execution.

Perioperative Admin Support, Perioperative Services at Northwell Health, Manhasset, NY *July 2021 - August 2021*

- Developed Excel tools for surgical scheduling, patient heat mapping, and predictive analytics.
- Supported clinical operations by researching sterilization tech, equipment planning, and patient tracking solutions.

Firefighter/Emergency Medical Technician, Westchester, NY/Hamilton, NY *October 2019 - Present*

- Certifications: (EMT-B) New York State Emergency Medical Technician, (BEFO) Basic Exterior Firefighting Operations, (IFO) Interior Firefighting Operations with (HMFRO) Hazardous Materials First Responder Operations, Firefighter Survival, Firefighter Bailout, (VROL) Vehicle Rescue - Operations Level, FEMA Courses: ICS - 100, ICS- 700
 - First-responder to all 9-1-1 calls regarding health-related emergencies in home district and at school with the goal of finding and rescuing victims
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EDUCATION

Colgate University, Hamilton, New York

May 2022

- Bachelor of Arts, Major: Computer Science, Major *GPA*: 3.6/4.0, Overall *GPA*: 3.5/4.0
 - Magna Cum Laude, Honors in Computer Science, Dean's Award with Distinction (Fall 2020, Spring 2021, Fall 2022), Dean's Award for Academic Excellence (Spring 2020)
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SKILLS AND INTERESTS

Technical Skills: Proficient in Python, Java, C; Microsoft Office (Excel, PowerPoint, Lists, Power Automate, Visio); Tableau; Power BI; Data Analytics

Project Management: Budgeting, Cross-Functional Collaboration, Process Optimization, Workflow Development

Interests: Baseball, Football, Boxing, Computer Science, Healthcare innovation & digital health, Firefighting & Emergency Response